

General

Why am I seeing dialog "Please click Cancel, this is Chrono testing download configuration..."?

Update 2024-12-21

If you prefer to keep the "**Ask where to save each file before downloading**" option in your browser enabled, here are some steps to adjust Chrono's settings:

-

For normal downloads:

If the Save As dialog appears when starting a download normally, go to **Chrono's Options > General > New Task Defaults** and **uncheck** Save file to last used location. Please note that this will completely disable the feature for saving files to the last used folder.

-

For Chrono's New Task dialog:

If the dialog appears when using Chrono's New Task interface, navigate to **Options > Interface > New Task Dialog** and **uncheck** Enable folder selection. Keep in mind that this will fully disable Chrono's built-in folder selection feature.

If you see this "Save As" dialog when starting a download, it typically means your browser settings need to be adjusted. The following configurations are required for Chrono Download Manager to work smoothly:

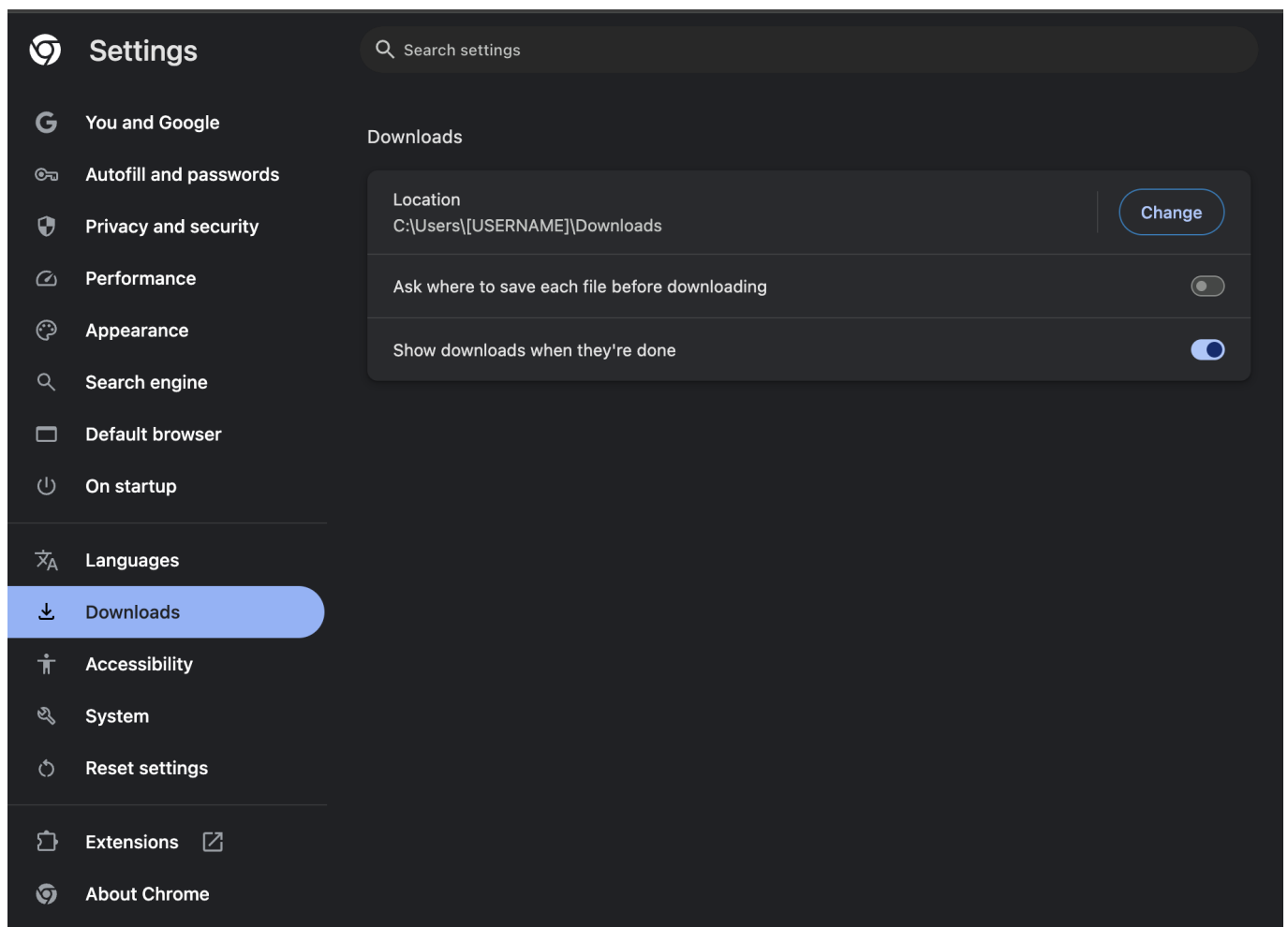
1. **Choose a Safe Download Location** Browser's default downloads location must be a regular **non-system** folder that Chrono Download Manager has permission to write to. For example, system folder like C:/ on Windows or /System on Mac OS would cause problems for Chrono.

General

2. **Disable Browser Download Prompts** Configure your browser to download files automatically instead of asking where to save each file.

How to Configure Chrome:

1. Open Chrome Settings by typing `chrome://settings/downloads` in your address bar
2. Find the "**Downloads**" section
3. Click "**Change**" to set your default download location to one of the recommended folders:
 1. Windows: `C:\Users\[USERNAME]\Downloads` or create a folder like `D:\Downloads`
 2. Mac: `/Users/[USERNAME]/Downloads`
4. Uncheck the box that says "**Ask where to save each file before downloading**"



General

Unique solution ID: #1095

Author: Administrator

Last update: 2024-12-21 06:33